

Minutes of Suvidha Samagam held at R.O. ESIC Punjab, Chandigarh on 09.08.2023 at 03:00

PM

A Suvidha Samagam was held on 09.08.2023 (Second Wednesday of the month) at 03:00 PM with the Employers/ Representatives of Employer Associations/ I.Ps. & IPs representatives of Employees Associations at Regional Office, Punjab Chandigarh. In the meeting, following Officers/Officials participated:

1. Sh. Rakesh Kumar, Deputy Director(In-charge), ESIC Punjab
2. Dr. Rajiv Chhabra, SMO
3. Dr. Seema Singhal, MS, ESIC MH Chandigarh
4. Dr. Sumati, IMO, ESIC MH Chandigarh
5. Sh. Sushil Sachdeva, Dy. Director
6. Sh. Sonam Dawa, Dy. Director
7. Smt. Seema Rawat, Asstt. Director
8. Sh. Jyoti Ram, Asstt. Director
9. Sh. Subhash Srivastava, ALP Nishikawa
10. Sh. Ankur Puri, ALP Nishikawa
11. Sh. Dheeraj Sharma, ALP Nishikawa
12. Sh. Rajeev Kumar Singh, ASPEE Springs Ltd.
13. Sh. Badri Parsad, BMS Chandigarh
14. Sh. Malkit Singh, BMS Chandigarh
15. Sh. Kanwar H. S. Dhindsa, Mohali Chamber of Commerce
16. Sh. Anil Sawhney, B & J Labour
17. Sh. Iqbal, B & J Labour
18. Smt. Tara Kumari Devi, Mohali
19. Sh. Subhash, Mohali
20. Sh. Jasbir Singh, Mohali
21. Sh. Harjit Singh, MCIC
22. Sh. Rohit Garg, Crown Milk
23. Dr. Arvind Pal Singh,
24. Dr. Neeraj Rajan, ESI Disp. Sector 29 Chandigarh
25. Smt. Loveleen Singh, OS
26. Sh. Ravi Parkash, ESI Disp. Sector 29 Chandigarh
27. Sh. Rajinder Singh Rawat, SSO Chandigarh
28. Sh. Jatinder Singh, SSO Chandigarh
29. Sh. Tarun Chhabra, SSO Chandigarh
30. Sh. Ram Raj Verma, SSO Patiala & Mohali
31. Sh. Sandeep Kumar Shrivastav, Branch Manager, Chandigarh

Deputy Director (In-charge) welcome all the visitors during the Suvidha Samagam. Representative of employer and employees were apprised about the drive being undertaken for Aadhaar seeding of beneficiaries so as to enable them hasselfree services in need of hour. They were informed about the various mode viz. through IP Portal, Employer Portal and ESIC Staff login ID. They were also apprised about the Helpdesk and KIOSK set at ESIC/ ESIS Hospitals and Branch Offices for this purpose.

They were also briefed about the importance and added benefit of continuinig with single IP no. throughout his/ her insurable employment, irrecpective of change of employment. Employer were requested to issue them their e-Pehchan Card immediately after their registration in ESIC. Employer were also requested to encourage and aware their employees to access IP Portal to check their wages/ contributory details, entitlement for various benefits as on date, for updation of family particulars, for Aadhaar seeding, for making online claim for cash benefits, etc.

They were also briefed about Medical benefits available to Permanent Disabled (upto their retirement age) and to the Retired (who have contributed 5 or more years) employees alongwith their spouse on annual payment of Rs 120/- under Rule 60 & 61 respectively.

Besides, following issues/ concern raised by Associations were discussed:

Aadhar Seeding:

Dy. Director (Incharge) informed that ESIC has started new initiative for Aadhar seeding of the IPs & their dependent family so that they could avail hasslefree medical / cash benefits in the need of their hour. Several Kiosks have been installed at different ESIC locations for seeding the Aadhar and SSOs are also making visit to employer in their jurisdiction for the purpose. Besides, employers were also requested to guide their employees to seed Aadhaar in respect of self and their families on its own through IP Portal.

IP Portal:

Dy. Director (Incharge) requested the employers to seed their MOBILE No. into their IP No. so that they could have access their contributory details, entitlement to ESI benefits, seed their Aadhaar on their own, update their family particulars, make cash benefit claims without visiting the Branch Office, etc.

Dy. Director (Incharge) also requested the employers to ensure issue of e-Pehchan Card to all their employees so that they could access the benefit and could also retain this IP no. in the event of change of employment. He also informed that registering old IP with new IP no. causes great loss to the IP as several benefits under ESIC is linked to length of Insurable employment and no. of contributory days.

Sh. Kanwar H. & Sh. Dhindsa, Mohali Chamber of Commerce:

The point for medical facilities were raised by Sh. H. S. Dhindsa from Mohali Chamber of Commerce that there is a demand of opening of ESI Dispensary at Phase-9, Mohali since 25 years. Several times, the request has been raised but no progress is visible till date. There are aprox. 1500-2000 employers in the surrounding areas and all of them have to visit ESIS Hospital, Phase – 7 Mohali or ESIS Dispensaries at Mohali or at Ramdarbar Hospital which are approx. 8-10 kms from phase -9. He also informed that there are certain employer who are willing to give building for dispensary purpose. They requested to explore the possibility of setting up a Dispensary/ Mobile Dispevnary at that area for the benefit of IP/ families in that catchment area.

Deputy Director (Incharge) informed that the matter will be examined and taken up with the State Govt. for setting up of a new Dispensary as per the norms and some alternative arrangement viz. through Modified Insured Medical Practitioner (mIMP system), Modified Employer's Utilization Dispensary (mEUD system) till then . He requested them to come forward if some Big employer/ Employer Association is willing in having the arrangement of setting up mEUD system. SMO ESIC was advised to examine this issue threadbare.

Sh. Jasbir Singh, Mohali:

Sh. Jasbir Singh, Advocate, Mohali raised the matter of one lady whose husband has expired on 08.12.2022 and since 8 months the widow has not been given Dependent Benefit from Mohali Branch Office and number of back references have been made by Branch Office.

Dy. Director (Incharge) informed that 99% cases which are floor accident or commuting accident with all evidences/ docuents are being approved within a given timeframe. Only a few cases of Commuting Accident/ Heart-attack cases wherein documentary evidences viz. FIR/ Post-mortem/ Medical treatment paper indicating date and time/ Duty register indicating the Time-in & Time-out/

Biometric attendance/ Evidence of engaging on Over-Time/ Driving Licence/etc. requires to establish the as employment injury are either not provided or made available after much delay. He was asked to give the details (copies of relevant documents) of the matter so that the same may be examine and matter can be decided at the earliest.

Sh. Jasbir Singh, Advocate raised the second point that that earlier, the particular of the employee were updated by the employer itself but now it requires approval of ESIC and thus it is not being updated in real-time, resulting into inconvenience to the employee in the need of the hour.

Dy. Director (Incharge) informed that the present system is formulated as policy decision. He requested the employer to register the employees with full and correct particular and issue them their e-Pehchan so that they do not wait for the contingency to occur. He furteh informed that ESIC is clearing the updation request almost on daily basis (Max. 3 Days). In case of emergency, they may approach the concern BO over Phone to prioritise updation in particular case. He once again insisted upon the need of Aadhaar seeding as a one time exercise so that beneficiaries could avail hasslefree services of ESIC in need of the hour.

Sh. Anil Sawhney, B&J Labour and Constructions:

Sh. Anil Sawhney informed that there is ESIC site slowness issue for the last several days. the employees/ dependent's name has not updated in the system due to site problem, there should be certain measures to give the prescription offline by the doctor.

Dy. Director (Incharge) informed that employer must register their employee with their families and issue them e-Pehchaan within 10 days of their appointment. There may be exceptional cases where IP could not be registered due to slowness of system and employee/ family require medical attendance at ESI Hospital/ Dispensary. In such cases they may approach ESI Branch Office with Declaration Form for assistance and issue of entitlement certificate.

Sh. Iqbal, B & J Labour:

He take up the issue of Lalru dispensary that Doctors from Lalru Dispensaries are not taking private doctor's prescription and asking for taking leave from Ramdarbar Hospital for alternate evidence.

Dy. Director (Incharge) informed that there is already a provision for accepting such medical certificates issued to IP in emergent situation as Alternative Evidence and Branch Managers is also accepting such certificates. In many cases recommendation of Medical are also obtained.

Sh. Rajeev Kumar Singh, ASPEE Spring Ltd.:

A query was raised by Sh. Iqbal that family particular addition / deletion are not being done without papers.

Dy. Director (Incharge) informed that as per the provision of Reg. 12, IP give their details and family particulars at the time of appointment to the employer for registering. Employer do their registration based on the Declaration Form. Employer is responsible for their correctness. Subsequent addition/ deletion is also being done by the employer on IP declaration supported by documentary evidence to be uploaded on ESI portal.

Crown Milk, Mohali:

Representative from Crown Milk, Mohali also raised a case of 10 month's old accident case which is pending at Branch Office Mohali.

Dy. Director (Incharge) asvised to given the details of the case for examining and deciding the same.

The meeting ended with a vote of thanks to the Chair.